

Benefit Statement to HOSPITALS

Are you looking at?

- ✳ One centralized repository to store complete patient records.
- ✳ Separate IP and OP records for easy accessibility and better storage.
- ✳ Efficient way to locate documents and patient records across the hospital.
- ✳ Accessing the patient records round the clock.
- ✳ Diseases classification according to the ICD 10 Coding.
- ✳ Decreasing the retrieval time of document from the large medical database.
- ✳ No lost or misplaced documents/torn documents.
- ✳ Reduce storage space and overheads.
- ✳ Reduce cost incurred in purchasing paper, multiple photocopies & printing.
- ✳ Confidentiality and Integrity of patient Information.
- ✳ Save staff time in searching medical records.
- ✳ Handle medico-legal cases.
- ✳ Insurance claim processing and customer satisfaction.
- ✳ Reduce labor cost and improve patient care.

Medical Record Management for Hospitals

The challenge is to protect patient privacy and prevent unauthorized access to any confidential patient information while automating the storage and access to records. In addition, to have immediate access to complete records for care encounters and to service customer calls.

Integrated Electronic Document management system provides healthcare provider organizations with an efficient and highly secure solution to manage patient and other transactional records. You can create electronic records by scanning existing paper documents such as patient information forms, referral forms, x-ray reports, pathology test reports etc and your staff would have immediate access to complete patient records.

Prevent unauthorized access to any confidential patient information. Using comprehensive audit trail, you can track every action performed on a document down to each time it was opened and reviewed.

All of these documents are stored in one secure repository so you no longer have to manually search many locations for files or request files to be pulled from the records department. As a result, customer service responsiveness and accuracy is greatly improved. When patients call to make inquiries, the documents can be immediately accessed right from the staff member's workstations. This allows the call to be handled in a timely manner, usually while the caller is still on the line. This process can also eliminate the paper shuffle that can lengthen payment cycle.

Integrated electronic document management filing structure is user defined and allows you to replicate your current filing structure or reconstruct your current filing structure to make it more efficient.

Operational Benefits for Hospitals

- ◆ A more efficient way to locate documents and patient records.
- ◆ You have one centralized repository to store complete document files.
- ◆ Reduce storage space.
- ◆ Saves the cost incurred in printing and multiple photocopies.
- ◆ Eliminate request forms to pull documents and the re-filing of documents.
- ◆ Save staff time in searching medical records.
- ◆ Reduce the staff time associated in retrieving data from microfilm.
- ◆ Handle medico-legal cases.
- ◆ Insurance claim processing.
- ◆ Information is available when you need it.

Security Benefits

- User authentication verified
- Limiting document access by the user's security login.
- Password protects sensitive information on a document.
- Restrict specific documents from being printed from workstation.
- Version/Revision tracking of changes made to a document.
- Security audit log to capture actions performed by users
- Encrypted document storage and stored procedures. Breach of physical access will not disclose the patient's data.
- In line with statutory and regulatory compliance.
- Preserve the life cycle of records by restricted physical access

Cost Savings

- Eliminating the cost of outsourcing. Once the existing records are digitized, the physical records can be stored off site. Thus releasing real estate.
- Once the initial work is over, incremental documents can be scanned direct into the document management system
- Elimination of lost documents or misfiled folders.
- Savings in printer cost, paper, making duplicate copies, lesser distribution and mailing/shipping charges.
- Elimination or significant reduction of off-site storage and regain valuable office space.
- Very high compressed format of storage, hence less storage space.
- Staff efficiencies

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